Share & Win Terms & Conditions ("Campaign T&C")

1. Organiser

This Campaign Giveaway ("**Campaign**") is organised and managed by **Exabytes Network Sdn. Bhd.** ("**Exabytes**"), trading as Exabytes New Retail ("**Organiser**"). Participation is subject to these Campaign T&C and all applicable laws and regulations in Malaysia.

2. Campaign Period

The Campaign shall commence on **17 Sept 2026** and continue until **30 Sept 2026** operating on Mondays to Fridays inclusive ("**Campaign Period**"), unless the Organiser, at its sole discretion, decides to amend or extend the Campaign Period. Any such changes will be notified in accordance with these Campaign T&C.

3. Eligibility

- The Campaign is open to all residents of Malaysia.
- Participants under ***18 years old*** must obtain parent or legal guardian consent to participate and claim any prize.
- No registration, membership, organisational affiliation, or minimum purchase is required to participate.
- Entries submitted by automated bots or fraudulently will be disqualified.

4. How to Participate

- Participants shall, during the Campaign Period, follow and/or like Exabytes Malaysia's official social media accounts on Instagram (https://www.instagram.com/exabytes_my/) during the Campaign Period. Non-followers will not be entitled. Participants who do not fulfil this requirement shall not be eligible to participate in or receive any entitlement under the Campaign.
- Participants are required to like and share the designated campaign postings to their respective Instagram Stories, and to tag Exabytes Malaysia's official social media account(s) as specified in the relevant postings, for tracking and verification purposes.
- The postings shall be updated on a daily basis. The applicable participation period for each posting shall be clearly indicated therein. Only engagements made within the stated eligible period shall be considered valid.
- Participants are encouraged to share the campaign postings on a daily basis within the applicable eligible period. However, only submissions that comply with the stated requirements and timeframe shall be deemed valid for the Campaign.
- **No minimum purchase** is required to participate in the Campaign.
- The Organiser reserves the right to verify all entries and disqualify participants who fail to comply with these Campaign T&C, act in bad faith, or attempt to manipulate or exploit the Campaign.

5. Tracking & Validation

- Participation in this Campaign shall be subject to verification of compliance with the eligibility and participation requirements set out herein, including but not limited to:
  - i. Following Exabytes Malaysia's official Instagram account; and
  - ii. Maintaining a public account setting and ensuring that the required story sharing remains publicly visible for a minimum period of twenty-four (24) hours.

- A "Qualified Entry" shall mean an entry that strictly satisfies all of the following conditions:

  - i) The participant has followed Exabytes Malaysia's official Instagram account;
  - ii) The participant has shared the relevant campaign post to their social media story and properly tagged Exabytes Malaysia; and

iii) The participant's social media account is set to "public" at the time of verification and remains publicly accessible for tracking purposes.

- Any entry that fails to meet any one or more of the requirements set out in this Clause 5 above shall be deemed invalid and shall not be considered a Qualified Entry for the purposes of this Campaign.
- The Organiser reserves the right, at its sole discretion to reject, disqualify, or invalidate any entry without prior notice or liability, where such entry is:

a) incomplete, inaccurate, misleading or illegible;
b) unable to be verified or tracked due to deletion of the story or post prior to the expiry of the twenty-four (24) hour visibility period;
c) submitted from a private account or otherwise not publicly accessible at the time of verification; or
d) suspected, in the Organiser's reasonable opinion, of fraud, manipulation, abuse, or any breach of these Campaign T&C.

6. Winner Selection

- One (1) winner shall be selected at random on each Business Day (Monday to Friday) from among all eligible participants who have successfully fulfilled the Campaign requirements and whose participation has been duly tracked and verified within the Campaign Period.
- A total of **ten (10) winners** shall be selected throughout the Campaign Period.
- The Organiser's determination of (i) participant eligibility, (ii) validity and authenticity of entries, (iii) selection of winners, and (iv) allocation of prizes, as well as any matters not expressly provided for herein, shall be final, conclusive, and binding. No correspondence, appeal, or dispute shall be entertained in relation thereto.

7. Winner Announcement

Winners shall be announced on the next working day via the Organiser's official communication channels and/or notified directly using the contact details provided by the participants. Winners will be contacted within **seven (7)** working days from the date of the announcement. The Organiser shall not be responsible for any failure or delay in notification arising from incorrect, incomplete, or outdated contact information provided by the participants.

8. Prizes & Prize Condition

- Each Prize has a total value of not less than RM50 and may comprise TNG charms, credits, merchandise, vehicles, or any combination of the foregoing, as determined by the Organiser.
- All prizes are sponsored and/or arranged by the Organiser, irrespective of any brand affiliation, endorsement, or association, unless expressly stated otherwise. All images, visuals, and representations used in promotional materials are for illustration purposes only. The actual prizes may vary from the images displayed, including without limitation variations in appearance, colour, packaging, or specifications, and such variations shall not affect the value or eligibility of the prizes.
- All prizes are awarded on an "as is" basis and are non-transferable, non-refundable, and not exchangeable for cash, credit, or other items.
- The Organiser reserves the right to substitute any prize with another item of similar value if a prize becomes unavailable for reasons beyond the Organiser's reasonable control. No compensation shall be payable for any such substitution.
- Any warranties, guarantees, or after-sales services in relation to the prizes shall be provided solely by the respective manufacturers or suppliers, if applicable. The Organiser makes no representations or warranties in relation to the prizes.

- To the fullest extent permitted by law, the Organiser shall not be liable for any loss, damage, defect, delay, personal injury, or dissatisfaction arising from the acceptance or use of the prizes.
- Winners may be required to provide proof of identity and comply with the Organiser's verification and redemption requirements. Failure to do so may result in forfeiture of the prize.
- Any prizes not claimed within the period specified by the Organiser shall be forfeited, and the Organiser shall have the right to deal with such prizes at its discretion.
- Where applicable, any taxes, duties, fees, or other charges imposed by any authority in relation to the Prize shall be the sole responsibility of the Winner. The Organiser shall not be responsible for any loss or damage arising from the acceptance or use of the Prize, except where such liability cannot be excluded under applicable laws.

9. Stackability of Promotions

- This Campaign may be used together with other promotions, discounts, or vouchers offered on participating brands' official purchase pages, unless stated otherwise by the relevant brand or the Organiser.
- The Organiser and participating brands reserve the right to limit or exclude such combination at any time without prior notice.

10. Prize Fulfilment

- Winners shall be solely responsible for providing accurate, complete, and up-to-date delivery details as requested by the Organiser within the prescribed timeframe.
- The Organiser shall not be liable for any delay, non-delivery, misdelivery, or failure in the fulfilment of any prize arising directly or indirectly from inaccurate, incomplete, outdated, or erroneous information provided by the winner.
- Where a prize is returned to the Organiser or is otherwise undeliverable due to the winner's failure to provide correct delivery details, the Organiser reserves the right, at its sole discretion, to forfeit the prize or to require the winner to bear any additional delivery or re-delivery costs incurred.
- For the avoidance of doubt, delivery of prizes shall be deemed completed once the prize has been dispatched to the delivery address provided by the winner, and risk in the prize shall pass to the winner upon such dispatch.

11. Use of Personal Data

By participating in this Campaign, each participant agrees that the Organiser may collect, use, and process their personal data for purposes related to running the Campaign, including verification, winner selection, prize fulfilment, announcements, and related communications, in accordance with the Personal Data Protection Act 2010 and Exabytes' Privacy Notice. Participants also consent to the Organiser using their name, image, and likeness for marketing, advertising, and publicity purposes in any media, without further notice or compensation, while retaining the rights granted under the PDPA, including access and correction of their personal data.

12. Intellectual Property

- Participants retain ownership of content they submit (e.g., photos, videos, reviews).
- By participating, participants grant the Organiser a worldwide, royalty-free, non-exclusive license to use their submitted content for marketing and promotional purposes.
- All Organiser-owned content, including campaign materials, logos, and branding, remain the property of the Organiser and may not be copied, modified, or distributed without permission.

13. General

- Participation in this Campaign means acceptance of these Campaign T&C.

- The Organiser may amend, suspend, or terminate the Campaign or these Campaign T&C at any time without prior notice.
- BuyDirect is the Campaign landing platform only, all purchases are completed on the official pages of participating brands. The Organiser is not responsible for product availability, quality, or transactions.
- Any disputes should first be resolved amicably. If unresolved, disputes are governed by Malaysian law and the courts of Malaysia.

[End of the Campaign T&C]